



FAQ's

Being a Volunteer Host for Wyre Forest and South Worcestershire Nightstop

1. What is expected of a host?

We do not ask anything more of you other than to provide a young person with a warm welcome, a bed for the night, an evening and breakfast meal and washing facilities.

2. Do we always need to be in or can we say no?

You will be contacted at the beginning of the week to check your availability for that week. We would contact you with a potential Nightstop as and when, you can say yes or no.

3. Do we need experience?

No experience is needed, and you will receive a full induction and any training and support you may need.

4. What sort of training would we need?

Wyre Forest and South Worcestershire Nightstop provides a comprehensive training programme.

5. Do we need to commit to a certain number of nights?

No, it is entirely up to you how many nights you wish to host for.

6. What happens if we go on holiday?

Just let us know the dates you are unavailable.

7. Do we need to be available through the day?

No, you don't. We would usually bring a young person to you late afternoon. They would leave your home the following morning.

8. What happens to the young person during the day if they are with us for more than 1 night?

There is no expectation for you to accommodate the young person during the daytime, and they will usually leave after breakfast.

9. Is there any risk to us or our home?

All our young people are fully risk assessed and we can advise hosts on necessary insurance policies should this be required. There is always a Nightstop team member on call should you need support any time of the day or night.

10. Do we need extra insurance?

It is your responsibility to inform your insurers that you are Nightstop host.

11. What checks need to be carried out?

We ask hosts to fill out an application form and provide 2 references. We will then conduct a home assessment visit and undertake a DBS check.

12. I have a DBS – can it be used for Nightstop?

Unless it's a portable DBS, we would need to carry out our own check.

13. How long do most of your hosts stay on your books for?

The simple answer is as long as they want to and are able. We understand that everyone has busy lives and circumstances often change.

14. I have a child/children/pets. Am I still a suitable host for Nightstop?

All people residing in your household who are 18 years and over will require a DBS check, but we have no restrictions for families with children or pets. Often pets can be therapeutic for young people!

15. How often do you keep in touch with hosts and how?

We contact hosts at the beginning of every week to check their availability. Following a Nightstop stay, we telephone to offer support and get feedback. We hold volunteer events, send out newsletters and do regular reviews. We can email, text or telephone, whatever the host prefers.

16. Do you have a host community forum to share ideas and experiences?

Not at present but it is something we are considering and we try to run events where hosts can meet one another occasionally.

Thank you from the Wyre Forest and South Worcestershire Nightstop and Mediation Service Team

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